

# Sansone Carpet, Drapery & Upholstery Cleaners

## Carpet Spot and Stain Guide

### General Directions

Spills and stains should be treated immediately. The longer a spot remains, the more difficult it will be to remove. Blot up spills with clean, white, absorbent materials (towels, napkins, tissues, etc.) Remove solid built-up materials with a rounded tablespoon, spatula, or edge of a dull knife.

### Pretest Spot Removal Agents

In an inconspicuous area, apply several drops of solution on the article and rub gently with a clean, white towel. If color transfers to the cloth or a color change occurs, a professional cleaner should be consulted.

### Spot and Stain Removal Procedure

1. Do not over-wet. Use small amounts of the cleaning agents and blot frequently. Always blot, do not rub or brush.
2. Work from the outer edge of the spot towards the center to prevent rings.
3. Treat the stained area with the appropriate spotting solution(s) until the stain is removed as much as possible.
4. The final step is always to gently rinse the area with water, then absorb all the remaining moisture with absorbent towels. Apply pressure when blotting to maximize amount of moisture absorbed.
5. The following stains cannot be removed as they permanently alter the carpet's color: Acid toilet bowl cleaners, acne medicine, alkaline drain cleaners, chlorinated bleach, hair dyes, iodine, insecticides, mustard with turmeric, plant fertilizers. In these situations, the only solution is to insert carpet from a closet, or some other area into the area where the spot is cut out.

### Spotting Solutions

- Ammonia Solution- Mix one tablespoon of clear household ammonia with one-half cup of water.
- Detergent Solution- We recommend that you have some *Tech Stain Remover* on hand. It's available at your local grocery store and hardware store. Otherwise, mix one teaspoon of a colorless, mild detergent or dishwashing liquid in a cup of lukewarm water.
- Drycleaning Solvent- The product we suggest is *Naphtha*, found at your local hardware store.
- Isopropyl Rubbing Alcohol
- Paint, Oil, and Grease Remover (POG) - Painters use a product called *Goof Off* which has yielded very good results. This product is available in the painting section of all hardware stores.
- Vinegar Solution- 1/3 cup White vinegar to 2/3 cup of water

Before a spot or stain happens, we suggest you have on hand two or three plant sprayers and some white towels.

**Stains** (Remember, always first blot up spills with a clean, white, absorbent material)

Beginning with step 1, treat the stained area with each spotting solution until the stain is removed. It may not be necessary to complete the entire series of steps.

### Blood-

1. Using a spray bottle, apply ammonia solution to the stain. Blot with a white towel to remove excess moisture.
2. Apply a small quantity of detergent solution to the spot. Rinse with tap water using a spray bottle, blot the excess moisture.
3. If there is still some stain on the carpet, then moisten the tufts in the stained area with 3% hydrogen peroxide. Let stand for (1) hour, blot and repeat. No rinsing is necessary.

**Candle Wax-**

1. Scrape off as much as possible with a spatula or a dull knife.
2. Apply drycleaning solvent.
3. Apply POG.
4. Place a heated iron on a slightly moistened towel on top of spot, attempting to melt the wax onto the towel.

**Coffee-**

1. Apply vinegar solution using a spray bottle, then blot and remove excess moisture.
2. Apply a small quantity of detergent solution, rinse and blot.
3. Moisten tufts in the stained area with 3% hydrogen peroxide. Let stand for (1) hour, blot and repeat. No rinsing is necessary.

**Chocolate-**

1. Apply cool detergent solution, rinse and blot.
2. Apply ammonia solution, rinse and blot.
3. Apply vinegar solution, rinse and blot.

**Crayons-**

1. Apply drycleaning solution, rinse and blot.
2. Apply POG, rinse and blot.
3. Apply detergent solution, rinse and blot.

**Fruit Juice-**

1. Apply detergent solution, rinse and blot.

**Ink (Ballpoint) –**

1. Apply dry cleaning solvent, rinse and blot.
2. Apply POG, rinse and blot.

**Jam and Jelly-**

1. Apply detergent solution, rinse and blot.
2. Apply vinegar solution, rinse and blot.

**Lipstick-**

1. Scrape off excess with spatula or dull knife.
2. Apply POG, rinse and blot.
3. Apply dry cleaning solvent, rinse and blot.

**Milk-**

1. Apply detergent solution, rinse and blot.

**Mud-**

1. Allow mud to dry completely.
2. Shatter the dried mud with the handle of a knife and vacuum.
3. Apply a small quantity of detergent solution, rinse and blot.

**Nail Polish-**

1. Remove as much of the nail polish as possible using a spoon or dull knife.
2. Apply a non-oily polish remover to a clean white towel and gently rub (in only one direction at a time) or blot the spot. Rinse and blot.
3. Apply POG, rinse and blot.
4. Apply dry cleaning solvent, rinse and blot. 5. Apply detergent solution, rinse and blot.

**Oil-**

1. Remove as much of the foreign material as possible by blotting with a white paper towel or scraping with a dull knife.
2. Apply isopropyl alcohol to a clean white cloth. If the spot extends deep into the pile, use a blotting motion until the spot is removed.
3. Apply detergent solution, rinse and blot.

**Paint (Oil) –**

1. Apply detergent solution, rinse and blot.
2. Apply ammonia solution, rinse and blot.
3. Apply POG, rinse and blot.
4. Apply drycleaning solvent, rinse and blot.

**Paint (Water) –**

1. Apply drycleaning solvent, rinse and blot.
2. Apply POG, rinse and blot.
3. Alternate steps 1 & 2 until stain is removed. When rinsing, use warm water.
4. Apply detergent solution, rinse and blot.

**Shoe Polish-**

1. Apply drycleaning solvent, rinse and blot.
2. Apply POG, rinse and blot.
3. Apply detergent solution, rinse and blot.

**Soft Drinks-**

1. Apply ammonia solution, rinse and blot.
2. Apply detergent solution, rinse and blot.

**Soot-**

1. Vacuum thoroughly.
2. Apply isopropyl rubbing alcohol to a clean white cloth. If the spot extends deep into the pile, use a blotting motion until the spot is removed.
3. Apply detergent solution, rinse and blot.

**Urine-**

1. Apply detergent solution, rinse and blot.
2. Apply vinegar solution, rinse and blot.
3. Moisten tufts in the stained area with 3% hydrogen peroxide. Let stand for one (1) hour. Blot and repeat. No rinsing is necessary.

**Vomit-**

1. Apply ammonia solution, rinse and blot.
2. Apply detergent solution, rinse and blot.
3. Apply vinegar solution, rinse and blot.
4. Moisten tufts in the stained area with 3% hydrogen peroxide. Let stand for one (1) hour. Blot and repeat. No rinsing is necessary.

**Wine-**

1. Neutralize with vinegar solution, rinse and blot.
2. Apply detergent solution, rinse and blot.
3. Apply club soda, rinse and blot.
4. Moisten tufts in the stained area with 3% hydrogen peroxide. Let stand for one (1) hour. Blot and repeat. No rinsing is necessary.